

This privacy policy was last updated on November 30th, 2020.

Privacy Policy for ScriptAndHands

At ScriptAndHands, one of our main priorities is the privacy of our visitors. This Privacy Policy document contains types of information that is collected and recorded by ScriptAndHands and how we use it. ScriptAndHands is a Dutch company and therefore falls under the Dutch law.

If you have additional questions or require more information about our Privacy Policy, do not hesitate to contact us at contact@scriptandhands.com

This Privacy Policy applies only to our online activities and is valid for visitors to our website with regards to the information that they share and/or collect. This policy is not applicable to any information collected offline or via channels other than this website.

Consent

By using our website, you hereby consent to our Privacy Policy and agree to its terms.

How do we Collect Data?

When you register for an account, we ask for your contact information including items such as personal names, company name, tax number, address, zip code, city, country, gender, birth date, email address, and telephone number.

If you contact us directly, we may receive additional information about you such as your name, email address, phone number, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.

When you process a given page using ScriptAndHands, any data that is obtained by visiting the page and browsing through its contents is collected. If you give your opinion on given color designs (survey or provide feedback), we collect, process and save this information to improve our service.

In addition to this, we collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

How we use Your Information

We use the information we collect in various ways, including to:

- Process your order and manage your account.
- Provide, operate, and maintain our website.
- Improve, personalize, and expand our website.
- Understand and analyze how you use our website.
- Develop new products, services, features, and functionality.
- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes.
- Send you emails.
- When ScriptAndHands processes your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.
- Log Files.

ScriptAndHands follows a standard procedure of using log files. These files log visitors when they visit websites. The information collected by log files include internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. The purpose of the information is for analyzing trends, administering the site, tracking users' movement on the website, and gathering demographic information.

How do we Store Data?

ScriptAndHands stores your data in The Netherlands. All personal data is stored in an encrypted data format. Our payment methods are provided via Mollie (<https://www.mollie.com/>) to which your data that is needed to process your payment will be sent. We also use Google Recaptcha to fight automated scripts for some pages on our website. For this the Google Recaptcha privacy policy applies which can be found at <https://www.google.com/intl/en/policies/privacy/>.

Google Analytics

Our website uses "Google Analytics" to collect information about the use of our site. Google Analytics collects information such as how often users visit our site, what pages they visit when they do so, and what other sites they used prior to coming to our site. We use the information we get from Google Analytics to improve our site. We do not combine the information collected through the use of Google Analytics with personally identifiable information. Although Google Analytics plants a permanent cookie on your web

browser to identify you as a unique user the next time you visit our site, the cookie cannot be used by anyone but Google. Google's ability to use and share information collected by Google Analytics about your visits to our site is restricted by the Google Analytics Terms of Use. <http://www.google.com/analytics/terms/us.html> You can prevent Google Analytics from recognizing you on return visits to this site by disabling cookies on your browser.

GDPR Data Protection Rights

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access - You have the right to request copies of your personal data. We may charge you a small fee for this service.
- The right to rectification - You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information you believe is incomplete.
- The right to erasure - You have the right to request that we erase your personal data, under certain conditions.
- The right to restrict processing - You have the right to request that we restrict the processing of your personal data, under certain conditions.
- The right to object to processing - You have the right to object to our processing of your personal data, under certain conditions.
- The right to data portability - You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.
- If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us. See the end of this document for our contact details.

Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

How do we use Cookies?

ScriptAndHands uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in.
- Understanding how you use our website.

What Types of Cookies do we use?

Functionality Cookies are our main use of cookies. ScriptAndHands uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include your session, what language you prefer and location you are in. A mix of first-party and third-party cookies can be used.

How to Manage Cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy Policies of Other Websites

The ScriptAndHands website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Children's Information

Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity.

ScriptAndHands does not knowingly collect any Personal Identifiable Information from children under the age of 13. If you think that your child provided this kind of information on our website, we strongly encourage you to contact us immediately and we will do our best efforts to promptly remove such information from our records.

Changes to our Privacy Policy

ScriptAndHands keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last changed on the date stated at the start of this document.

Contact Information

- Email us at contact@scriptandhands.com.
- Call us at +31641415832.
- Write us by paper to Spechtstraat 4, 2211KL, Noordwijkerhout, Zuid-Holland, The Netherlands.